



**MINISTRY OF HEALTH,
WELLNESS AND THE
ENVIRONMENT**

Ministerial Building, Kingstown,
Saint Vincent and the Grenadines

GUIDANCE FOR AIRPORTS

The following checklist has been developed to guide transit through airports to safely execute travel during the COVID-19 pandemic or any other outbreak of a disease affecting the respiratory system. Airport authorities should consult and collaborate with national health authorities to identify and reduce risks to ensure that the health and safety of airport staff and passengers are maintained.

PASSENGER CHECK-IN

- Infographics erected in check-in area. These will provide information on procedure for wearing masks, proper hand hygiene, cough etiquette.
- Medical certificate or COVID-19 passport with results of negative COVID-19 IGM test
- Passenger must wear mask. Customer Service Agent must wear mask.
- Physical distancing of 3-6ft must be maintained in check-in lines and between. Marks indicating appropriate distance must be placed on floor.
- Temperature checks conducted before entry to terminal. Infrared thermometer in place at entry to airport terminal. Sick passengers isolated in assigned room.
- Sanitize surfaces in airport terminal according to Ministry of Health, Wellness and the Environment guidance.
- Hand hygiene stations in place. Liquid soap, running water, alcohol based hand gel.
- Limit number of persons entering check-in area with departing guest

PASSENGER DEPARTURE

- Infographics erected in departure lounge. These will provide information on procedure for wearing masks, proper hand hygiene, cough etiquette.
- Medical certificate or COVID-19 passport with results of negative COVID-19 IGM test.
- Passenger must wear mask. Immigration officers, Customs officers and Customer Service Agents must wear mask.
- Physical distancing of 3-6ft must be maintained in departure lines. Marks indicating appropriate distance must be placed on floor.
- Rearrange departure lounge seating to allow for physical distancing of 3-6ft between each passenger.
- Temperature checks. Infrared thermometer in place. Sick passengers isolated in assigned room.
- Sanitize surfaces in departure lounge according to Ministry of Health, Wellness and the Environment guidance.
- Hand hygiene stations in place with liquid soap, running water, alcohol based hand gel.



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ON THE FLIGHT

- Implement front to back boarding (ATR aircrafts) and back to front boarding (larger aircrafts). This will minimize customers passing other customers already seating.
- Mask worn by passengers and cabin crew.
- Seat assigned to allow for physical distancing e.g. Booking middle seats on large flights and aisle seats on smaller aircraft for persons not traveling together.
- Serve packaged meals, single use cups. Disinfectant kits for use on board. Hand sanitizer gel and disinfectant wipes. May also be provided to passengers on request.

PASSENGER ARRIVAL

- Infographics erected in arrival area. These will provide information on identification of symptoms and reporting channels.
- Medical certificate or COVID-19 passport with results of negative COVID-19 IGM test. Presented to immigration officials.
- Arriving passenger must wear mask. Immigration officers, Customs officers and Customer Service Agents must wear mask.
- Physical distancing of 3-6ft must be maintained in arrival lines. Marks indicating appropriate distance must be placed on floor.
- Temperature checks. Infrared thermometer in place. Sick passengers isolated in assigned room.
- Sanitize surfaces in arrival lounge according to Ministry of Health, Wellness and the Environment guidance.
- Hand hygiene stations in place. Liquid soap, running water, alcohol based hand gel.
- Luggage handlers must wear masks
- Luggage sanitized on arrival
- Authorized taxi or transported in personal vehicle according to taxi or ride-sharing protocols.

Please note that this document may be revised at any time at the discretion of the Health Services Subcommittee of the National Emergency Committee/COVID-19 Task Force, Ministry of Health, Wellness and the Environment.

Revised June 18 2020